Questions to Ask a Potential Paid Individual Caregiver

Hiring someone to take care of your loved one is a decision that must be made with careful consideration. There are many questions you can ask to make sure the individual can meet your needs, as well as questions to make sure the person is competent and has the proper training, licensing and insurance.

**POTENTIAL CAREGIVER NAME:**

What is your education and training?

__________________________________________________________

If individual is a skilled provider (RN, PT, OT, SLP, SW):

Do you provide both medical and non-medical services?

- No  - Yes

What hours are you available?

__________________________________________________________

Are you licensed/certified by any government agency to provide home care?

- No  - Yes

Do you carry liability insurance?

- No  - Yes

Will you perform an in-home assessment prior to starting service?

- No  - Yes

Will you create a care plan?

- No  - Yes
Is there a process for updating the services provided if our needs change?

- No
- Yes

Can you provide in writing the care services provided and clearly describe all rates and fees?

- No
- Yes

What are your fees?

What is the billing schedule for services?

What happens if you become ill or are otherwise unavailable? What are the alternate arrangements?

How do you document that your services were completed?

How quickly can you initiate service?

Can you provide a list of references?

- No
- Yes